

INSURANCE AND PAYMENT METHODS

INSURANCE:

Clayton Lessor is a Licensed Professional Counselor, and a provider for most insurance companies. Here are the steps to follow before making your appointment:

1. Call your insurance company and simply ask “do I have behavioral and/or mental health coverage?”
2. “In network” benefits or “out of network” benefits?
3. What is my co-pay responsibility?
4. Have I met my deductible?
5. How many sessions are allowed?
6. Do I need prior authorization?

PAYMENT TYPES:

- Cash
- Checks
- Debit and credit cards (Mastercard, Visa, Discover)
- Health Savings Account cards

Your payment of co-pay or deductible in the form of cash, check or credit card is due before your session begins.

CANCELLATION POLICY:

If you do not show up for your appointment or call within a 24-hour notice of cancellation or to reschedule, you will be charged for the session.

NEW CLIENTS:

For your convenience, please download and complete paperwork found on the “client information form” link before your first appointment.

A “therapeutic hour” is 45-50 minutes. Having your paperwork completed ensures you get started more timely.